



Prince George Native Friendship Centre

Our people make a difference in the community!

JOB DESCRIPTION

Job Title:	Support Worker
Program:	Indigenous Child & Youth Wellness Program
Department:	Health Services
Reporting to:	Indigenous Child & Youth Wellness Program Coordinator

SCOPE OF POSITION

The Support Worker will develop and deliver prevention, wellness and risk reduction activities that are culturally relevant to the community; in the format of individual counselling (in person and virtually); groups, camps, and workshops. Outreach counselling, and travelling to other communities to deliver services, when requested.

The team provides holistic services to primarily Aboriginal people. The position includes working as part of a multi-disciplinary team, offering support for emotional, mental, physical and spiritual health. The role includes crisis intervention, referral and advocacy, individual outreach counselling, facilitating cultural connections, group facilitation, case management and other supportive services.

The Support Worker responsibilities are to:

- Develop and deliver prevention, wellness and risk reduction activities that are culturally relevant to the community; in the format of individual counselling (in person and virtually); groups, camps, workshops
- Participate in local cultural and healing practices; work from an Aboriginal model of wellness
- Provide liaison, consultative and education services to other service providers on behalf of Aboriginal clients and their families
- Promote and support opportunities for community partnerships
- Work collaboratively with the team to identify community and systemic issues to be addressed; and deliver services
- Collaborate with other PGNFC programs to provide education and culturally relevant programming
- Maintain systemic requirements, such as documentation and reporting
- Function as a case manager to ensure client needs are being met, including attending Integrated Case Management meetings

“Power of Friendship”

- Engage in ongoing professional development, including cultural teachings
- Maintain systemic requirements, such as documentation and reporting
- Client files must be maintained as directed, with forms and assessments completed.
- Client notes must be completed after every session.
- Documentation of attempts to contact parents and clients; and case management activities.
- Monthly reports need to be submitted by the 6th of the following month.

SPECIFIC DUTIES (Include the following, however, other duties may be assigned as required)

Client & Family Support (in person and virtually):

- Provide individual supportive counselling and outreach that is holistic and inclusive of Aboriginal healing practices
- Respond to crisis situations; provide risk assessments and interventions as required
- Assess client needs, develop and implement support plans which enhance daily functioning and encourage healthy lifestyle choices
- Assist caregivers in developing coping strategies, including self care
- Support clients and caregivers in relevant community referrals and accessing services from other agencies

Facilitating Groups and Workshops (in person and virtually):

- Develop and deliver groups in response to client needs and interests; on the spectrum of prevention – early intervention/risk reduction – therapeutic intervention
 - These group experiences will reflect cultural practices and teachings
- Develop and deliver workshops in response to capacity building and community issues

Cultural Camps and Events:

- Play a support/facilitator role in culture camps, and be able to lead camp activities
- Work collaboratively with the Spiritual and Cultural Advisors at PGNFC, and the Elders in community

Community Partnerships:

- Establish and maintain effective collaborative relationships with community organizations in Prince George, Lheidli T'enneh, Kwadacha, Tsay Keh Dene or McLeod Lake

Other Duties:

- Outreach counselling, and travelling to other communities to deliver services, when requested.
- Suicide Intervention and Crisis Prevention Institute training are requirements of this position
- Availability for flexible working hours.

Qualifications:

- Degree in Social Work, plus two years related experience
- Class 5 Driver's License
- Certification in or willing to obtain: First Aid, Food Safe, Suicide Intervention, and Conflict Resolution
- Ability to undergo a successful criminal record search and MCFD pre-screening requirements.

Skills and Abilities

- Strong community and cultural connections
- Ability to work flexible hours on occasion
- Workshop facilitation skills
- Knowledge of restorative justice and healing
- Depression/suicide/mental health assessment training
- Trauma-informed practice
- Ability to work independently with strong sense of focus, task-oriented, nonjudgmental, open-minded qualities, and a clear sense of boundaries
- Ability to work in a variety of settings with culturally-diverse families and communities with the ability to be culturally sensitive and appropriate
- Excellent written and verbal communication skills
- A strong sense of and respect for confidentiality
- Ability to maintain professional boundaries with clients
- Ability to communicate proficiently both verbally and in writing
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Applications

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